

1. Cum apreciati eficienta sistemului organizatoric privind primirea-programarea pacientilor ?

Necorespunzatoare Excelenta

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
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2. Cum apreciati profesionalismul personalului medical mediu cu care ati intrat in contact ?

Necorespunzator Excelent

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
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3. Cum apreciati profesionalismul personalului medical superior care v-a sfatuit?

Necorespunzator Excelent

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
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4. Cum apreciati nivelul dotarii tehnice ?

Necorespunzator Excelent

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5. Cum apreciati precizia si claritatea rezultatelor inscrise pe documentele medicale care v-au fost eliberate ?

Necorespunzatoare Excelenta

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
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6. Ati recomanda unui alt PACIENT sa apeleze la serviciile acestui laborator ?

Da, fara rezerve.

(20 puncte)

Da, in anumite conditii.

(10 puncte)

Nu as recomanda

(1 punct)

7. Cum apreciati respectarea timpului de programare pentru recoltare si a timpului de asteptare a eliberarii rezultatelor ?

Necorespunzatoare Excelenta

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
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8. Ce recomandari puteti face pentru imbunatatirea calitatii serviciilor medicale ?

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**VA MULTUMIM !**